

**Dormant account (One year or more) policy:**

The Company has a pre defined policy for the inactive clients. Any client who has not transacted for a period of one year or more and there is no outstanding dues forms part of inactive client. Such clients are being demapped from the trading network though the client remains in the inactive mode in back-office. Any client forming part of the inactive group if would want to activate his/her account again for trading, he/she may do so by making a simple written application with the branch. While reactivating the dormant accounts, the Company again verifies the PAN and Financial details of the clients. In case there is no change in client's particular the client is again being activated for trading after due verification of the request and receipt of margin. In case there is any change in client particulars e.g. address, bank account, dp account etc. client is required to submit self attested copies of these documents. Such clients are being activated for trading again only after successful reporting of UCI details to exchange.

**Treatment of Assets of Dormant Account**

Any client who has not transacted for a period of one year or more and have some outstanding credit or stock with the company shall be return to the client.